

Packing and Shipping Regulations

- 1.** Unless another value is declared, in writing, in advance of shipment, each parcel shall be deemed to have a maximum value of \$100, if carried by UPS or FedEx, and no value if carried by USPS.
- 2.** Any item received for packing and/or shipping may be opened for inspection.
- 3.** Articles of a hazardous nature or those prohibited by the carrier or any governmental body shall not be accepted.
- 4.** Customer accepts full responsibility for damage to any article packed by customer. Customer is responsible for determining proper specifications prior to packing.
- 5.** In no event shall this store be liable for any consequential, incidental or special damages which may arise from loss, damage, nondelivery, or delayed delivery. This limitation shall apply to, but not be limited to, damages for loss of profit or income.
- 6.** Customer warrants that the address label is complete and accurate, and agrees to hold the store harmless for packages that are lost or misdelivered because of an inaccurate address. If carrier is required to correct the address or deliver to another address, customer agrees to pay reasonable fees associated with this additional service.
- 7.** Customer is responsible for furnishing adequate information to permit this store and the carrier to investigate claims for loss or damage. Such information shall include consignee's name, address, telephone number, date of shipment, parcel contents, value, and package ID number, if any.
- 8.** Before requesting tracing of an undelivered package, customer must verify non-receipt with the consignee and wait a reasonable period of time which shall be determined by this store. All tracing and tracking is to be done by store personnel.
- 9.** In the event of parcel damage, this store will process a claim if all of the following steps are taken by either the customer or the consignee:
 - a.** Notation of obvious damage on the carrier's delivery document.
 - b.** Retention of all cartons and packing materials.
 - c.** Notification to this store within forty eight (48) hours of receipt.
 - d.** Cooperation with this store's instructions for processing the claim.
- 10.** In the event of damage or non-delivery, customer shall make a claim to this store, in writing, within ninety (90) days of the date of shipment, or all claims will be considered waived.
- 11.** In the event of loss or damage of any article, this store's liability shall be limited to the lesser of (a) the actual cash value of the article or (b) the amount necessary to repair or replace the article, or (c) the amount declared by the customer, in writing, at the time of shipment.
- 12.** In order to establish actual cash value in the event of damage or loss, customer is responsible for furnishing this store with an original invoice, receipt or appraisal which is not more than one year old. The amount declared by customer at the time of shipment is not an acceptable proof of value.
- 13.** Customer agrees that once a claim for loss or damage has been paid, customer waives all rights to file further claims on that particular shipment.
- 14.** In the case of items shipped via the United States Postal Service, customer is fully aware that claims or tracing is impossible without the purchase of special services at the time of shipment.
- 15.** This store reserves the right to add, revise, or subtract from these terms and conditions.